

Privacy Policy

This Privacy Policy covers the treatment of personally identifiable information collected by Vertica Resident Services and its affiliates' ("Vertica") servers during your visits to the Vertica website. This Privacy Policy is subject to change without notice to you, so we recommend that you review it regularly. By using this website you acknowledge that you have read and understand this Privacy Policy as amended from time to time.

Privacy and confidentiality

Vertica is committed to respecting the privacy and confidentiality of information it receives, in accordance with Vertica's *Privacy Guidelines*, *Privacy Policy*, and applicable law. Vertica has established and will continue to maintain reasonable safeguards to protect the security and confidentiality of personal information. However, you acknowledge and confirm that the Internet is not a secure medium where privacy and confidentiality can be guaranteed and that complete security and confidentiality of transmissions to and from this website over the Internet is not possible at this time. Your confidential use of this website cannot be guaranteed and you acknowledge that your use of this website (including information you transmit to this website) may be subject to access or manipulation by, or disclosure to, third parties. Without limiting any other disclaimer herein, Vertica shall not be responsible or liable for any damages that you or any other person may suffer in connection with any such breach of privacy, confidentiality or security.

Your personal information

Certain Vertica web pages or websites accessed from the Vertica web page may require you to provide personal information to Vertica, such as web pages that require you to register in order to access the web page. Such personal information (for example, your name, birthday, postal code and e-mail address if applicable) is used to help provide you with a secure, private and convenient experience on these webpages or websites.

For web pages or websites requiring you to register:

- **Identity verification:** This information is used to confirm your identity when registering for access to certain Vertica web pages. This information is matched against our existing records to enable you to register.
- **Communication with Vertica :** If you send Vertica an e-mail through our "Contact Us" feature, we will use the e-mail address you provide at registration to contact you with our reply.
- **Forgotten user name or password:** If you forget your password, it is simple to recover it online by going through our Forgotten Password service, available from the Sign In page. To confirm your identity, we match what you enter against the information collected during the registration process.

What your information will not be used for:

- **Marketing from Vertica:** You will not receive any marketing or advertisements from Vertica at the e-mail address you provide, without your consent.
- **Marketing from third parties:** We will never sell your individual information to third parties.

E-mail security

The security of e-mail communication cannot be guaranteed. Do not send private or confidential information to Vertica via e-mail (e.g., your Social Insurance Number, birthday, financial information, banking information). Any person wishing to communicate or send information of a private or confidential nature to Vertica or a third party is encouraged to do so by other means.

Cookies

“Cookies” are small items of data that websites store in your browser. These data files contain information the website can use to track and organize the pages you have visited, and to gather information. Some of our web-based applications use “cookie” technology to measure website activity and tailor information to fit your personal interests. Vertica uses both “session” and “persistent” cookies, both of which help us deliver a superior website experience that is designed to be fast, secure and personalized. You may decline cookies by configuring your web browser accordingly, but this may lead to reduced website functionality.

Traffic analysis

Vertica collects some limited information about your connection to the Internet. This information includes your computer’s IP address, which is your numerical address on the Internet that lets our servers know where to send the web pages you view. This information is collected to help measure traffic to our website and the performance of our servers, and to help diagnose and address problems when they arise.

Vertica may, from time to time, employ third party web analytic service providers, to help measure traffic patterns to, from, and within our public websites. This analytics measurement tool uses “session” and “persistent” cookies to collect standard Internet log information and to track visitor behaviour information in an anonymous form. The information generated by the cookies about your use of the website (including the first nine digits of your IP address) is transmitted to these third party web analytic service providers. No personal, identifying information is recorded or provided to the third party web analytic service providers. This anonymous information is then used to evaluate visitors’ use of our website and to compile statistical reports.